# Bonus Malus Systems in Car Insurance 

## Corina Constantinescu

Institute for Financial and Actuarial Mathematics
Joint work with Weihong Ni
Croatian Actuarial Conference, Zagreb, June 5, 2017

## Car Insurance Variables

- A priori classification variables: age, gender, type and use of car, country
- A posteriori variables: deductibles, credibility, bonus-malus

Bonus-Malus:

- Answer to heterogeneity of behavior of drivers
- Inducement to drive more carefully
- Strongly influenced by regulatory environment and culture


## Are you a safe driver?

. Yes
.No

## Who are safer drivers?

## . Women .Men

## March 2011

Statistically, men drive more recklessly and cause more severe accidents than women. Which is why men tend to pay more than women to insure their cars.

European Court of Justice agreed: for all the damning evidence of men behaving badly, gender can no longer play a part in how much someone pays for insurance.

From "E.U. Court to Insurers: Stop Making Men Pay More", By Leo Cendrowicz, TIME, Mar. 02, 2011

## December 2012

EU rules on gender-neutral pricing in insurance.

From 21 December 2012, insurance companies in the European Union will have to charge the same price to men and women for the same insurance products, without distinction on the grounds of gender.

## Example 1:



## Laurianne Krid, policy manager at FIA

"Women are safer drivers statistically, but they should pay according to their real risk, which can be calculated objectively."
"We want insurance to be based on criteria like type of vehicle, the age of the driver, how much you drive during the year, and how many accidents you have had."

## Bonus-Malus System (BMS)

- Merit Rating System
- Fair Premium sharing
- No Claim Discount

Note: Bonus-Hunger Problem

## Example - New Jersey BMS



## Example - Japan BMS

Japanese BMS


## Japan Bonus-Malus System

Japanese BMS

| Class | Premium | Class after x claims |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 |
| 16 | 150 | 15 | 16 | 16 | 16 | 16 | 16 |
| 15 | 140 | 14 | 16 | 16 | 16 | 16 | 16 |
| 14 | 130 | 13 | 16 | 16 | 16 | 16 | 16 |
| 13 | 120 | 12 | 16 | 16 | 16 | 16 | 16 |
| 12 | 110 | 11 | 15 | 16 | 16 | 16 | 16 |
| 11 | 100 | 10 | 14 | 16 | 16 | 16 | 16 |
| 10 | 90 | 9 | 13 | 16 | 16 | 16 | 16 |
| 9 | 80 | 8 | 12 | 15 | 16 | 16 | 16 |
| 8 | 70 | 7 | 11 | 14 | 16 | 16 | 16 |
| 7 | 60 | 6 | 10 | 13 | 16 | 16 | 16 |
| 6 | 50 | 5 | 9 | 12 | 15 | 16 | 16 |
| 5 | 45 | 4 | 8 | 11 | 14 | 16 | 16 |
| 4 | 42 | 3 | 7 | 10 | 13 | 16 | 16 |
| 3 | 40 | 2 | 6 | 9 | 12 | 15 | 16 |
| 2 | 40 | 1 | 5 | 8 | 11 | 14 | 16 |
| 1 | 40 | 1 | 4 | 7 | 10 | 13 | 16 |

## Example - Switzerland BMS

A Swiss Bonus-Malus system with premium levels as percentages to the base premium


## Swiss Bonus-Malus System

## Swiss Bonus-Malus Scale (Dufresne, 1988)

Premiums as a percentage of the base premium

| $x$ | $\%$ | $x$ | $\%$ | $x$ | $\%$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 0 | 45 | 8 | 90 | 16 | 185 |
| 1 | 50 | 9 | 100 | 17 | 200 |
| 2 | 55 | 10 | 110 | 18 | 215 |
| 3 | 60 | 11 | 120 | 19 | 230 |
| 4 | 65 | 12 | 130 | 20 | 250 |
| 5 | 70 | 13 | 140 | 21 | 270 |
| 6 | 75 | 14 | 155 |  |  |
| 7 | 80 | 15 | 170 |  |  |

## Lemaire (1995)

- optimal Bonus-Malus Systems (BMS) -assign to each policyholder a premium based only on the number of his accidents.
- same penalty for an accident of a small size or big size.
- optimality is obtained by minimizing the insurers risk.

$$
\text { NetPremium }=E(\text { Frequency }) \underbrace{E(\text { Severity })}_{\text {constant }}
$$

## Example of number of claims $N$

On a third party liability insurance:

| Number of claims | Observed policies |
| :--- | :--- |
| 0 | 96,978 |
| 1 | 9,240 |
| 2 | 704 |
| 3 | 43 |
| 4 | 9 |
| $5+$ | 0 |
| Total | 106,974 |
| Mean $=0.1011$ and | Variance $=0.1070$ |

## Poisson fit for number of claims $N$

$$
P(N=n)=\frac{e^{-\lambda} \lambda^{n}}{n!}
$$

- $E(N)=\operatorname{Var}(N)=\lambda$
- The non-contagion distribution: independent increments
- Stationary increments
- MLE and MM lead to the same estimator of $\lambda, \hat{\lambda}=0.1011$


## Same example with Poisson fit for number of claims $N$

On a third party liability insurance:

| Number of claims | Observed policies | Poisson fit |
| :--- | :--- | :--- |
| 0 | 96,978 | $96,689.6$ |
| 1 | 9,240 | $9,773.5$ |
| 2 | 704 | 493.9 |
| 3 | 43 | 16.6 |
| 4 | 9 | 0.4 |
| $5+$ | 0 | 0 |
| Total | 106,974 | 106,974 |

## Mixed Poisson distributions

- Obviously Poisson is not the best fit!
- Need a distribution that exhibits positive contagion (dependence)
- Still assume that each individual has claims according to a Poisson $(\lambda)$ process
- However, assume $\lambda$ is a continuous random variable with density $g(\lambda)$,

$$
P(N(t)=n)=\int_{0}^{\infty} P(N(t)=\lambda \mid \lambda) g(\lambda) d \lambda
$$

## Negative Binomial distribution $N$

For $g(\lambda)$ we can select the $\operatorname{Gamma}(m, \theta)$ distribution

$$
g(\lambda)=\frac{\theta^{m} \lambda^{m-1} e^{-\theta \lambda}}{\Gamma(m)}
$$

Then $N(t)$ follows a Negative Binomial ( $m, \theta$ ) distribution

$$
P(N(t)=n)=\frac{\theta^{m} t^{n}}{(t+\theta)^{n+m}} \frac{\Gamma(n+m)}{n!\Gamma(m)}
$$

with $E(N(t))=\frac{m}{\theta} t$ and $\operatorname{Var}(N(t))=\frac{m}{\theta} t+\frac{m}{\theta^{2}} t^{2}>E(N(t)$

## Modelling Negative Binomial Claim Frequency

Mixing Poisson with Gamma results in Negative Binomial

$$
P(N=n)=\int_{0}^{\infty} \frac{\mathrm{e}^{-\lambda} \lambda^{n}}{n!} \cdot \frac{\lambda^{m-1} \theta^{m} \mathrm{e}^{-\theta \lambda}}{\Gamma(m)} \mathrm{d} \lambda=\binom{n+m-1}{n} \theta^{m}\left(\frac{1}{1+\theta}\right)^{m+n}
$$

Bayesian Approach - Posterior Distribution Gamma(K+m,t+ $\operatorname{Co}$

$$
\mu\left(\lambda \mid k_{1}, k_{2}, \ldots, k_{t}\right)=\frac{(\theta+t)^{K+m} \lambda^{K+m-1} \mathrm{e}^{-(t+\theta) \lambda}}{\Gamma(m+K)}, \quad K=\sum_{i=1}^{t} k_{i}
$$

Best Estimate (quadratic loss function): posterior mean

$$
E[\text { Frequency }]=\lambda_{t+1}\left(k_{1}, k_{2}, \ldots, k_{t}\right)=\frac{m+K}{t+\theta} .
$$

## Same example with NB fit for number of claims $N$

On a third party liability insurance:

| Number of claims | Observed policies | Poisson fit | NB fit |
| :--- | :--- | :--- | :--- |
| 0 | 96,978 | $96,689.6$ | $96,985.5$ |
| 1 | 9,240 | $9,773.5$ | $9,222.5$ |
| 2 | 704 | 493.9 | 711.7 |
| 3 | 43 | 16.6 | 50.7 |
| 4 | 9 | 0.4 | 3.6 |
| $5+$ | 0 | 0 | 0 |
| Total | 106,974 | 106,974 | 106,974 |

Note: MM to estimate $\hat{m}=1.6049$ and $\hat{\theta}=15.8778$.

## Average number of claims

- Apriori- $\operatorname{Gamma}(m, \theta): \hat{\lambda}=\frac{m}{\theta}$
- Observe claim history: $\left\{k_{1}, k_{2}, \ldots, k_{t}\right\}, k=k_{1}+\cdots+k_{t}$
- Aposteiori - Gamma $(m+k, \theta+t): \hat{\lambda}=\frac{m+k}{\theta+t}$


## Net Premium in Optimal BMS

NetPremium $=\underbrace{E(\text { Frequency })}_{=\hat{\lambda}=\frac{m+k}{\theta+t}} * \underbrace{E(\text { Severity })}_{=\text {constant }}$
Examples:

- Time 0: $P_{1}=\frac{m}{\theta}=0.1011$ Set as 100 .
- Time 1:
- $k_{1}=0: P_{2}=\frac{m}{\theta+1}=0.0951$ Set 94 .
- $k_{1}=1: P_{2}=\frac{m+1}{\theta+1}=0.1543$ Set 153.
- Time 2:
- $k_{1}=0, k_{2}=0: P_{3}=\frac{m}{\theta+2}=0.0898$ Set 89.
- $k_{1}=1, k_{2}=3: P_{3}=\frac{m+4}{\theta+2}=0.3135$ Set 310 .


## Net Premium in Optimal BMS

Optimal BMS with Negative Binomial model

| Year | Claims |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 0 | 1 | 2 | 3 | 4 |
| 0 | 100 |  |  |  |  |
| 1 | 94 | 153 | 211 | 269 | 329 |
| 2 | 89 | 144 | 199 | 255 | 310 |
| 3 | 84 | 137 | 189 | 241 | 294 |
| 4 | 80 | 130 | 179 | 229 | 279 |
| 5 | 76 | 123 | 171 | 218 | 266 |
| 6 | 73 | 118 | 163 | 208 | 253 |
| 7 | 69 | 113 | 156 | 199 | 242 |
|  |  |  |  |  |  |

## Optimal BMS with NB

Advantages:

- FAIR - as a result of Bayes rule
- Financially balanced - the average income of the insurer remains 100 every year
Disadvantages:
- high penalties
- encourages uninsured driving
- suggests hit and run behaviour
- induces the policyholder to change the company after one accident.

Instead Markov chains are used in practice.

## Japan Bonus-Malus System (Lemaire, 2017)

Japanese BMS

| Class | Premium | Class after x claims |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 |
| 16 | 150 | 15 | 16 | 16 | 16 | 16 | 16 |
| 15 | 140 | 14 | 16 | 16 | 16 | 16 | 16 |
| 14 | 130 | 13 | 16 | 16 | 16 | 16 | 16 |
| 13 | 120 | 12 | 16 | 16 | 16 | 16 | 16 |
| 12 | 110 | 11 | 15 | 16 | 16 | 16 | 16 |
| 11 | 100 | 10 | 14 | 16 | 16 | 16 | 16 |
| 10 | 90 | 9 | 13 | 16 | 16 | 16 | 16 |
| 9 | 80 | 8 | 12 | 15 | 16 | 16 | 16 |
| 8 | 70 | 7 | 11 | 14 | 16 | 16 | 16 |
| 7 | 60 | 6 | 10 | 13 | 16 | 16 | 16 |
| 6 | 50 | 5 | 9 | 12 | 15 | 16 | 16 |
| 5 | 45 | 4 | 8 | 11 | 14 | 16 | 16 |
| 4 | 42 | 3 | 7 | 10 | 13 | 16 | 16 |
| 3 | 40 | 2 | 6 | 9 | 12 | 15 | 16 |
| 2 | 40 | 1 | 5 | 8 | 11 | 14 | 16 |
| 1 | 40 | 1 | 4 | 7 | 10 | 13 | 16 |

## Japan BMS transition matrix

Japanese BMS transition matrix

|  | 16 | 15 | 14 | 13 | 12 | 11 | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16 | 1- $\mathrm{p}_{0}$ | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15 | 1- $\mathrm{p}_{0}$ | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 14 | 1- $\mathrm{P}_{0}$ | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 | 1- $\mathrm{p}_{0}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | $1-p_{0}-p_{1}$ | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | $1-p_{0}-p_{1}$ | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | $1-p_{0}-p_{1}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{P}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | $1-p_{0}-p_{1}-p_{2}$ | $\mathrm{p}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{P}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 8 | $1-p_{0}-p_{1}-p_{2}$ | 0 | $\mathrm{p}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{P}_{0}$ | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | $1-p_{0}-p_{1}-p_{2}$ | 0 | 0 | $\mathrm{p}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 | 0 |
| 6 | 1- $p_{0}-p_{1}-p_{2}-p_{3}$ | $\mathrm{P}_{3}$ | 0 | 0 | $\mathrm{P}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 | 0 |
| 5 | 1-p $p_{0}-p_{1}-p_{2}-p_{3}$ | 0 | $\mathrm{P}_{3}$ | 0 | 0 | $\mathrm{P}_{2}$ | 0 | 0 | $\mathrm{P}_{1}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ | 0 | 0 | 0 |
| 4 | 1- $p_{0}-p_{1}-p_{2}-p_{3}$ | 0 | 0 | $\mathrm{p}_{3}$ | 0 | 0 | $\mathrm{p}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{P}_{0}$ | 0 | 0 |
| 3 | 1- $p_{0}-p_{1}-p_{2}-p_{3}-p_{4}$ | $\mathrm{p}_{4}$ | 0 | 0 | $\mathrm{P}_{3}$ | 0 | 0 | $\mathrm{P}_{2}$ | 0 | 0 | $\mathrm{P}_{1}$ | 0 | 0 | 0 | $\mathrm{P}_{0}$ | 0 |
| 2 | 1- $p_{0}-p_{1}-p_{2}-p_{3}-p_{4}$ | 0 | $\mathrm{p}_{4}$ | 0 | 0 | $\mathrm{p}_{3}$ | 0 | 0 | $\mathrm{P}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | 0 | $\mathrm{p}_{0}$ |
| 1 | 1- $p_{0}-p_{1}-p_{2}-p_{3}-p_{4}$ | 0 | 0 | $\mathrm{p}_{4}$ | 0 | 0 | $\mathrm{p}_{3}$ | 0 | 0 | $\mathrm{P}_{2}$ | 0 | 0 | $\mathrm{p}_{1}$ | 0 | 0 | $\mathrm{P}_{0}$ |

## Japan BMS 1 step transition matrix

Japanese BMS transition matrix

|  | 16 | 15 | 14 | 13 | 12 | 11 | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16 | . 0952 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15 | . 0952 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 14 | . 0952 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 | . 0952 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | . 0047 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | . 0047 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | . 0047 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9 | . 0002 | . 0045 | 0 | 0 | . 0905 |  | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 8 | . 0002 | 0 | . 0045 | 0 | 0 | . 0905 |  | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 | 0 |
| 6 | 0 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 | 0 |
| 5 | 0 | 0 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 | 0 |
| 4 | 0 | 0 | 0 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 | 0 |
| 3 | 0 | 0 | 0 | 0 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 | 0 |
| 2 | 0 | 0 | 0 | 0 | 0 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | 0 | . 9048 |
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | . 0002 | 0 | 0 | . 0045 | 0 | 0 | . 0905 | 0 | 0 | . 9048 |

## Japan BMS 4 steps transition matrix

Japanese four-step transition matrix

|  | 16 | 15 | 14 | 13 | 12 | 11 | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16 | . 0952 | . 0861 | . 0779 | . 0705 | . 6703 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15 | . 0281 | . 1531 | . 0779 | . 0705 | 0 | . 6703 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 14 | . 0281 | . 0191 | . 2120 | . 0705 | 0 | 0 | . 6703 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 | . 0281 | . 0191 | . 0109 | . 2716 | 0 | 0 | 0 | . 6703 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | . 0248 | . 0224 | . 0109 | . 0035 | . 2681 | 0 | 0 | 0 | . 6703 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | . 0047 | . 0358 | . 0176 | . 0035 | 0 | . 2681 | 0 | 0 | 0 | . 6703 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | . 0047 | . 0023 | . 0410 | . 0135 | 0 | 0 | . 2681 | 0 | 0 | 0 | . 6703 | 0 | 0 | 0 | 0 | 0 |
| 9 | . 0046 | . 0024 | . 0008 | . 0403 | . 0134 | 0 | 0 | . 2681 | 0 | 0 | 0 | . 6703 | 0 | 0 | 0 | 0 |
| 8 | . 0025 | . 0042 | . 0010 | . 0001 | . 0402 | . 0134 | 0 | 0 | . 2681 | 0 | 0 | 0 | . 6703 | 0 | 0 | 0 |
| 7 | . 0005 | . 0029 | . 0041 | . 0004 | 0 | . 0402 | . 0134 | 0 | 0 | . 2681 | 0 | 0 | 0 | . 6703 | 0 | 0 |
| 6 | . 0005 | . 0002 | . 0027 | . 0040 | . 0004 | 0 | . 0402 | . 0134 | 0 | 0 | . 2681 | 0 | 0 | 0 | . 6703 | 0 |
| 5 | . 0004 | . 0003 | 0 | . 0027 | . 0040 | . 0004 | 0 | . 0402 | . 0134 | 0 | 0 | . 2681 | 0 | 0 | 0 | . 6703 |
| 4 | . 0001 | . 0004 | . 0002 | 0 | . 0027 | . 0040 | . 0004 | 0 | . 0402 | . 0134 | 0 | 0 | . 2681 | 0 | 0 | . 6703 |
| 3 | 0 | 0 | . 0004 | . 0002 | 0 | . 0027 | . 0041 | . 0003 | 0 | . 0436 | . 0101 | 0 | . 0670 | . 2011 | 0 | . 6703 |
| 2 | 0 | 0 | 0 | . 0004 | . 0002 | 0 | . 0035 | . 0035 | . 0002 | . 0101 | . 0369 | . 0067 | . 0670 | . 0670 | . 1341 | . 6703 |
| 1 | 0 | 0 | 0 | . 0002 | . 0004 | . 0001 | . 0015 | . 0035 | . 0102 | . 0102 | . 0168 | . 0235 | . 0704 | . 0670 | . 0670 | - |

# Japan BMS 16 steps transition matrix 

Japanese 16-step transition matrix

|  | 16 | 15 | 14 | 13 | 12 | 11 | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16 | . 0071 | . 0108 | . 0115 | . 0128 | . 0508 | . 0328 | . 0265 | . 0272 | . 1594 | . 0465 | . 0362 | . 0348 | . 2709 | . 0259 | . 0235 | . 2231 |
| 15 | . 0043 | . 0112 | . 0137 | . 0131 | . 0104 | . 0635 | . 0360 | . 0274 | . 0140 | . 1827 | . 0452 | . 0348 | . 0287 | . 2682 | . 0235 | . 2231 |
| 14 | . 0043 | . 0044 | . 0164 | . 0169 | . 0108 | . 0085 | . 07 | . 0390 | . 014 | . 0131 | . 2058 | . 0439 | . 0287 | . 0259 | . 2657 | . 2231 |
| 13 | . 0042 | . 0045 | . 0041 | . 0231 | . 016 | . 0090 | . 007 | . 0970 | . 0280 | . 0133 | . 0119 | . 2287 | . 0377 | . 0259 | . 0235 | . 4654 |
| 12 | . 003 | . 00 | . 00 | . 0035 | . 02 | . 0 | . 0 | . 0 | . 1 | . 0292 | . 0121 | . 0106 | . 2467 | . 0350 | . 0235 | 54 |
| 11 | . 0015 | . 0048 | . 0060 | . 0039 | . 002 | . 0313 | . 017 | . 0064 | . 004 | . 1117 | . 0280 | . 0108 | . 0529 | . 2198 | . 0326 | . 4654 |
| 10 | . 001 | . 001 | . 006 | . 0065 | . 003 | . 0024 | . 03 | . 01 | . 005 | . 01 | . 1129 | . 0267 | . 0531 | . 0502 | . 1931 | . 4745 |
| 9 | . 0014 | . 0015 | . 0012 | . 0074 | . 0069 | . 0030 | . 002 | . 0365 | . 0173 | . 0115 | . 0144 | . 1091 | . 0689 | . 0504 | . 0477 | . 6199 |
| 8 | . 0009 | . 0017 | . 0014 | . 0011 | . 0084 | . 0072 | . 003 | . 0039 | . 0372 | . 0235 | . 0150 | . 0179 | . 1463 | . 0641 | . 049 | . 6199 |
| 7 | . 0005 | . 0013 | . 0019 | . 0014 | . 0012 | . 0090 | . 0082 | . 0047 | . 0054 | . 0437 | . 0260 | . 0185 | . 0744 | . 1242 | . 0595 | . 6201 |
| 6 | . 0005 | . 0005 | . 0016 | . 0022 | . 0016 | . 0016 | . 010 | . 0092 | . 0061 | . 0148 | . 0448 | . 0282 | . 0750 | . 0692 | . 1047 | . 6297 |
| 5 | . 0004 | . 0005 | . 0005 | . 0019 | . 0026 | . 0020 | . 0032 | . 0115 | . 0103 | . 0154 | . 0202 | . 0443 | . 0830 | . 0697 | . 0644 | . 6701 |
| 4 | . 0003 | . 0005 | . 0006 | . 0008 | . 0023 | . 0029 | . 0036 | . 0051 | . 0125 | . 0191 | . 0207 | . 0248 | . 0964 | . 0755 | . 0647 | . 6701 |
| 3 | . 0002 | . 0004 | . 0007 | . 0009 | . 0013 | . 0028 | . 0044 | . 0054 | . 0074 | . 0210 | . 0234 | . 0252 | . 0841 | . 0837 | . 0686 | . 6704 |
| 2 | . 0002 | . 0003 | . 0006 | . 0010 | . 0014 | . 0020 | . 0044 | . 0061 | . 0076 | . 0176 | . 0249 | . 0269 | . 0843 | . 0769 | . 0730 | . 6728 |
| 1 | . 0002 | . 0003 | . 0005 | . 0009 | . 0014 | . 0020 | . 0039 | . 0061 | . 0079 | . 0177 | . 0232 | . 0276 | . 0852 | . 0770 | . 0702 | . 6757 |

## Japan BMS 128 steps transition matrix

Japanese 128-step transition matrix

|  | 16 | 15 | 14 | 13 | 12 | 11 | 10 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 16 | .0003 | .0005 | .0007 | .0011 | .0017 | .0025 | .0045 | .0066 | .0088 | .0188 | .0240 | .0281 | .0860 | .0778 | .0703 | .6683 |
| 15 | .0003 | .0005 | .0007 | .0011 | .0017 | .0025 | .0045 | .0066 | .0088 | .0188 | .0240 | .0281 | .0859 | .0778 | .0704 | .6684 |
| 14 | .0003 | .0005 | .0007 | .0011 | .0017 | .0025 | .0045 | .0066 | .0088 | .0188 | .0240 | .0281 | .0859 | .0777 | .0704 | .6685 |
| 13 | .0003 | .0005 | .0007 | .0011 | .0017 | .0025 | .0045 | .0066 | .0088 | .0188 | .0240 | .0281 | .0859 | .0777 | .0703 | .6686 |
| 12 | .0003 | .0005 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0188 | .0240 | .0281 | .0859 | .0777 | .0703 | .6686 |
| 11 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0188 | .0240 | .0281 | .0859 | .0777 | .0703 | .6686 |
| 10 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6687 |
| 9 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6687 |
| 8 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6687 |
| 7 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6687 |
| 6 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6688 |
| 5 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6688 |
| 4 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6688 |
| 3 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6688 |
| 2 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6688 |
| 1 | .0003 | .0004 | .0007 | .0011 | .0017 | .0025 | .0045 | .0065 | .0088 | .0187 | .0240 | .0281 | .0859 | .0777 | .0703 | .6688 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Discussion-Japan

- More than $81 \%$ of policyholders end up in classes 1,2 or 3 and pay the minimum premium
- Less than $.5 \%$ of policiholders end up in the malus zone. Why? Penalties are not severe enough.
- Income of insurer keeps decreasing
"The variability of premiums measure the degree of solidarity implied by the BMS"


## Correct pricing of a safe driver

Advocate taking severity of claims into account in a BMS

- majority of optimal Bonus-Malus Systems (BMS) -assign to each policyholder a premium based on the number of his accidents only.
- same penalty for an accident of a small size or big size.
- optimal BMS designed are based both on the number of accidents of each policyholder and on the size of loss (severity) for each accident incurred.
- optimality is obtained by minimizing the insurers risk.


## Literature Review

- Categorisation of Claim Severities (Discrete)
- Picard(1976): Large and Small
- Lemaire(1995): Property Damage and Bodily Injuries
- Pitrebois et al., (2006): Four types, Dirichlet Distribution
- Distributions of Claim Severities (Continuous)
- Frangos and Vrontos (2001): Pareto distribtution
- Valdez and Frees (2005): Burr XII long-tailed distribution
- Ni, Constantinescu, Pantelous (2014): Weibul distribution
- Ni, Li, Constantinescu, Pantelous (2014): Weibul and Pareto distribution


## Choice of distributions for claims severity

Tail behaviours of three comparative distributions [Boland 2007]

$$
\text { Exponential : } \begin{aligned}
P(X>x) & =\exp (-\theta x) \\
\text { Weibull : } P(X>x) & =\exp \left(-\theta x^{\gamma}\right) \\
\text { Pareto : } P(X>x) & =\left(\frac{\theta}{\theta+x}\right)^{s}
\end{aligned}
$$

## Modelling Pareto Claim Severity

Mixing exponential with Inv. $\operatorname{Gamma}(m, s)$ results in Pareto $(s, m)$

$$
F(x)=\int_{0}^{\infty}\left(1-\mathrm{e}^{-\theta x}\right) \frac{e^{-m \theta}(\theta m)^{s+1}}{m \Gamma(s)} d \theta=1-\left(\frac{m}{m+x}\right)^{s}
$$

Bayesian Approach - Posterior Distribution

$$
\begin{aligned}
\pi(\theta \mid \underbrace{x_{1}, x_{2}, \ldots, x_{K}}_{\text {claims' history }}) & =\frac{\left[\prod_{i=1}^{K} f\left(x_{i} \mid \theta\right)\right] \pi(\theta)}{\int_{0}^{\infty}\left[\prod_{i=1}^{K} f\left(x_{i} \mid \theta\right)\right] \pi(\theta) \mathrm{d} \theta} \\
& =\frac{e^{-\theta(m+M)}(\theta(m+M))^{K+s+1}}{(m+M) \Gamma(K+s)} \\
& \sim \operatorname{Inv} \cdot \operatorname{Gamma}(s+K, m+M), \quad M=\sum_{k=1}^{K} x_{k}
\end{aligned}
$$

## Premium Calculation

Mean Claim Severity

$$
E[\text { Severity }]=\frac{m+M}{s+K-1}, \quad M=\sum_{k=1}^{K} x_{k}
$$

The Net Premium

$$
\text { Premium }=\underbrace{\frac{\theta+K}{t+\tau}}_{E(\text { frequency })} \underbrace{\frac{m+M}{s+K-1}}_{E(\text { severity })}
$$

## Modelling Weibull Claim Severity

Mixing exponential with a Levy distribution

$$
F(x)=\int_{0}^{\infty}\left(1-\mathrm{e}^{-\theta x}\right) \frac{c}{2 \sqrt{\pi \theta^{3}}} \exp \left(-\frac{c^{2}}{4 \theta}\right) \mathrm{d} \theta=1-\exp (-c \sqrt{x})
$$

Bayesian Approach

## Posterior Distribution

$$
\begin{aligned}
\pi\left(\theta \mid x_{1}, x_{2}, \ldots, x_{K}\right) & =\frac{\left[\prod_{i=1}^{K} f\left(x_{i} \mid \theta\right)\right] \pi(\theta)}{\int_{0}^{\infty}\left[\prod_{i=1}^{K} f\left(x_{i} \mid \theta\right)\right] \pi(\theta) \mathrm{d} \theta} \\
& =\frac{\theta^{K-\frac{2}{3}} \exp \left(-\left(M \theta+\frac{c^{2}}{4 \theta}\right)\right)}{\int_{0}^{\infty} \theta^{K-\frac{2}{3}} \exp \left(-\left(M \theta+\frac{c^{2}}{4 \theta}\right)\right) \mathrm{d} \theta}
\end{aligned}
$$

## Using the modified Bessel Function

## Bayesian Approach contd.

$$
\begin{equation*}
=\frac{\left(\frac{c}{2 \sqrt{M}}\right)^{-\left(K-\frac{1}{2}\right)} \theta^{K-\frac{2}{3}} \exp \left(-\left(M \theta+\frac{c^{2}}{4 \theta}\right)\right)}{\int_{0}^{\infty}\left(\frac{2 \sqrt{M} \theta}{c}\right)^{K-\frac{3}{2}} \exp \left(-\frac{c \sqrt{M}}{2}\left(\frac{2 \sqrt{M} \theta}{c}+\frac{c}{2 \sqrt{M} \theta}\right)\right) \mathrm{d}\left(\frac{2 \sqrt{M} \theta}{c}\right)} . \tag{1}
\end{equation*}
$$

- The modified Bessel Function [Abramowitz and Stegun 1964]

$$
B_{v}(x)=\int_{0}^{\infty} \mathrm{e}^{-x \cosh t} \cosh (v t) \mathrm{d} t
$$

- An alternative expression

$$
B_{v}(x)=\frac{1}{2} \int_{0}^{\infty} \exp \left(-\frac{1}{2} x\left(y+\frac{1}{y}\right)\right) y^{v-1} \mathrm{~d} y, x>0
$$

## Posterior Distribution

Posterior Distribution: Generalised Inverse Gaussian (GIG)

$$
\pi(\theta)=\frac{\left(\frac{\alpha^{\prime}}{\beta^{\prime}}\right)^{\frac{v}{2}} \theta^{v-1} \exp \left(-\frac{1}{2}\left(\alpha^{\prime} \theta+\frac{\beta^{\prime}}{\theta}\right)\right)}{2 B_{v}\left(\sqrt{\alpha^{\prime} \beta^{\prime}}\right)}
$$

where $\alpha^{\prime}=2 M, \beta^{\prime}=\frac{c^{2}}{2}, v=K-\frac{1}{2}$.
Best Estimate in the sense of using a quadratic loss funtion: posterior mean

$$
E[G I G]=\sqrt{\frac{\beta^{\prime}}{\alpha^{\prime}}} \frac{B_{v+1}\left(\sqrt{\alpha^{\prime} \beta^{\prime}}\right)}{B_{v}\left(\sqrt{\alpha^{\prime} \beta^{\prime}}\right)}
$$

Mean Claim Severity

$$
\begin{equation*}
E[\text { Severity }]=\frac{1}{\theta_{t+1}\left(x_{1}, x_{2}, \ldots, x_{K}\right)}=\frac{2 \sqrt{M}}{c} \frac{B_{K-\frac{1}{2}}(c \sqrt{M})}{B_{K+\frac{1}{2}}(c \sqrt{M})} \tag{2}
\end{equation*}
$$

## Net Premium

NetPremium $=\left\{\begin{aligned} \frac{\alpha+K}{t+\tau} \cdot\left(\frac{2 \sqrt{M}}{c} \frac{B_{K-\frac{1}{2}}(c \sqrt{M})}{B_{K+\frac{1}{2}}(c \sqrt{M})}\right) & : M>0 \\ \left(\frac{\alpha}{t+\tau}\right)\left(\frac{2}{c^{2}}\right) & : M=0\end{aligned}\right.$

## Numerical Illustration

## Histogram of Claim Severities



## Fitting the Distributions (Maximum Likelihood Estimation)

Fitting Exponential, Pareto and Weibull Distributions


- Estimates of parameters in the Pareto distribution: $m \approx 2000 ; s \approx 1.34$;
- Estimates of the parameter in the Weibull distribution: $c \approx 0.02$


## QQ Plots



## Analysis of the behaviour



## Discussions

- The Weibul model is offering lower prices;
- The Weibull model is more applicable on the scenario where many small claims are filed;
- Weibull choice explained since reinsurance exists in practice to handle large claims;
- We might discourage the hunger for bonus phenomenon.


## Mixed Strategy

- Weibull estimates better for small-sized claims.
- A mixture of the previous two models is suggested. With $q$ denoting the probability that a claim cost exceeds a certain threshold $z$, we have

$$
\text { Premium }=E_{p}\left[X_{w e i}\right] E_{p}\left[N_{w e i}\right](1-q)+E_{p}\left[X_{p a r}\right] E_{p}\left[N_{p a r}\right] q .
$$

i.e., $X \sim X_{\text {wei }}$ when $X \leq z$ and $X \sim X_{p a r}$ when $X>z$. Note that $q$ and $z$ can both be observed from a sample and $E_{p}$ stands for the posterior mean.

## Frequency Distribution

- Suppose the total claim frequency is Negative Binomial distributed, i.e., $N \sim N B(\alpha, \tau)$. Then the number of claims above the limiting amount $z$ also follows a Negative Binomial distribution, and $N_{\text {par }} \sim N B(\alpha, \tau q)$.
- Similarly, $N_{\text {wei }} \sim N B(\alpha, \tau(1-q))$.
- Apriori means of claim frequency (Pareto and Weibull claims)

$$
\begin{aligned}
E\left[N_{p a r}\right] & =\frac{\alpha}{\tau q} \\
E\left[N_{\text {wei }}\right] & =\frac{\alpha}{\tau(1-q)}
\end{aligned}
$$

- Bayesian posterior means

$$
\begin{aligned}
E_{p}\left[N_{p a r}\right] & =\frac{\alpha+q K}{\tau q+t} \\
E_{p}\left[N_{w e i}\right] & =\frac{\alpha+(1-q) K}{\tau(1-q)+t}
\end{aligned}
$$

## The Net Premium Formula

The Mixture Net Premium $=$

$$
\frac{\alpha+K(1-q)}{\tau(1-q)+t} \cdot \frac{2 \sqrt{M_{1}}}{c} \frac{B_{K(1-q)-\frac{1}{2}}\left(c \sqrt{M_{1}}\right)}{B_{K(1-q)+\frac{1}{2}}\left(c \sqrt{M_{1}}\right)}(1-q)+\frac{\alpha+K q}{\tau q+t} \cdot \frac{m+M_{2}}{s+K q-1} q
$$

- $K q$ or $K(1-q)$ are not necessarily integers.


## Challenges of the future

Personalized premium based on telematics =driver behavior (examples)

## Example 5:



Under the new rules, Philip and Jane, who have just obtained their driving licences, both pay 1000 euros a year for car insurance. However, if over time Jane appears to be a safer driver than Philip, her insurance premium will decrease more quickly than his based on her individual driving behaviour.

## THANK YOU FOR YOUR ATTENTION!

 HVALA!Croatian Actuarial Conference, Zagreb, June 5, 2017

## IND

c.constantinescu@liverpool.ac.uk

