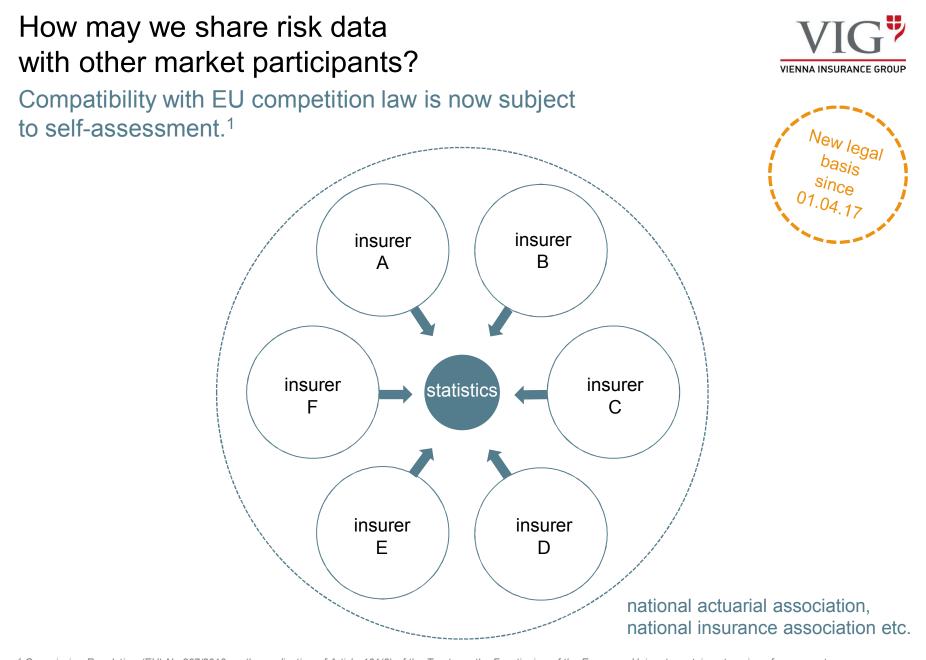


Dieter Pscheidl Head of European Affairs Vienna Insurance Group AG Wiener Versicherung Gruppe

Croatian Actuarial Conference Zagreb, 5 June 2017







¹ Commission Regulation (EU) No 267/2010 on the application of Article 101(3) of the Treaty on the Functioning of the European Union to certain categories of agreements, decisions and concerted practices in the insurance sector and Communication from the Commission: Guidelines on the applicability of Article 101 of the Treaty on the Functioning of the European Union to horizontal co-operation agreements (2011/C 11/01), no. 97







¹ Regulation (EU) No. 1286/2014 on key information documents for packaged retail and insurance-based investment products (PRIIPs)

² Art 2 para 17 and Regulation (EU) No. 1286/2014 Art 4 para 3

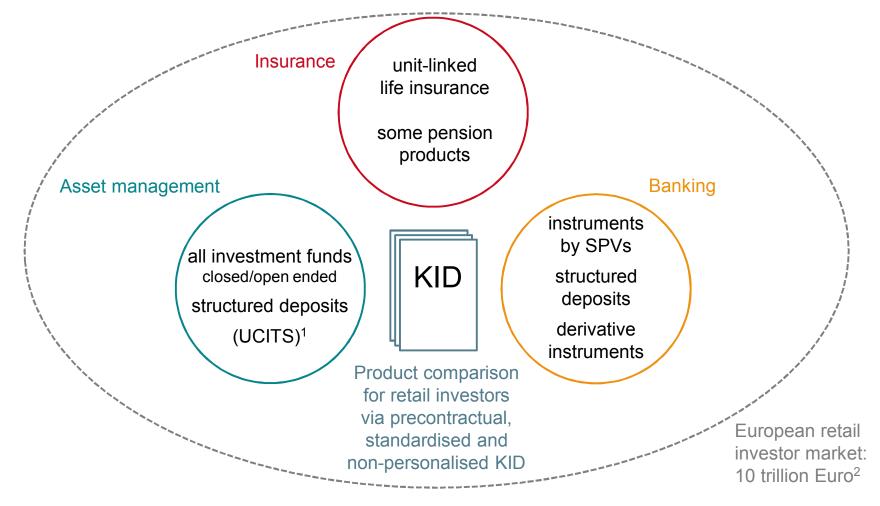
³ Classes of non-life insurance as listed in Annex I to Directive 2009/138/EC

⁴ Occupational pension schemes falling under the scope of Directive 2003/41/EC (IORP) or Directive 2009/138/EC (Solvency II)

Why do consumers need a Key Information Document (KID)?



Standard comparison of insurance, banking and investment products

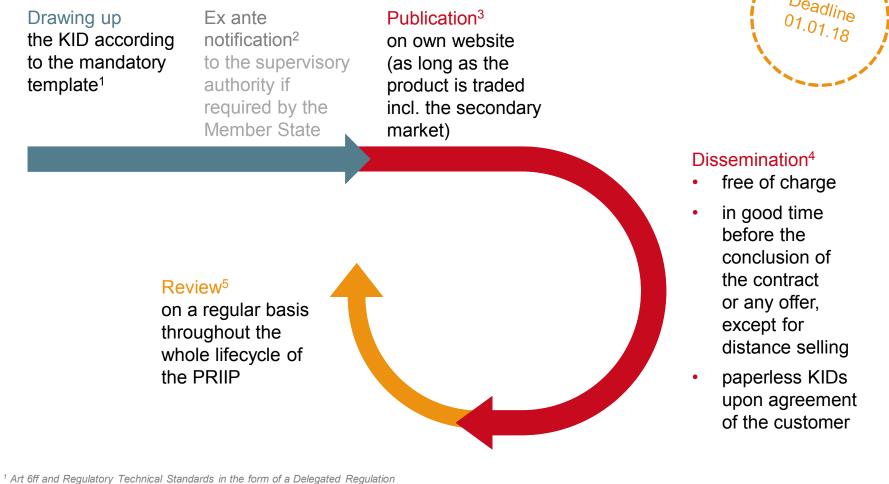


¹ Art 32: Management and investment companies selling UCITS will have to comply with the PRIIPS Regulation from 1 January 2020

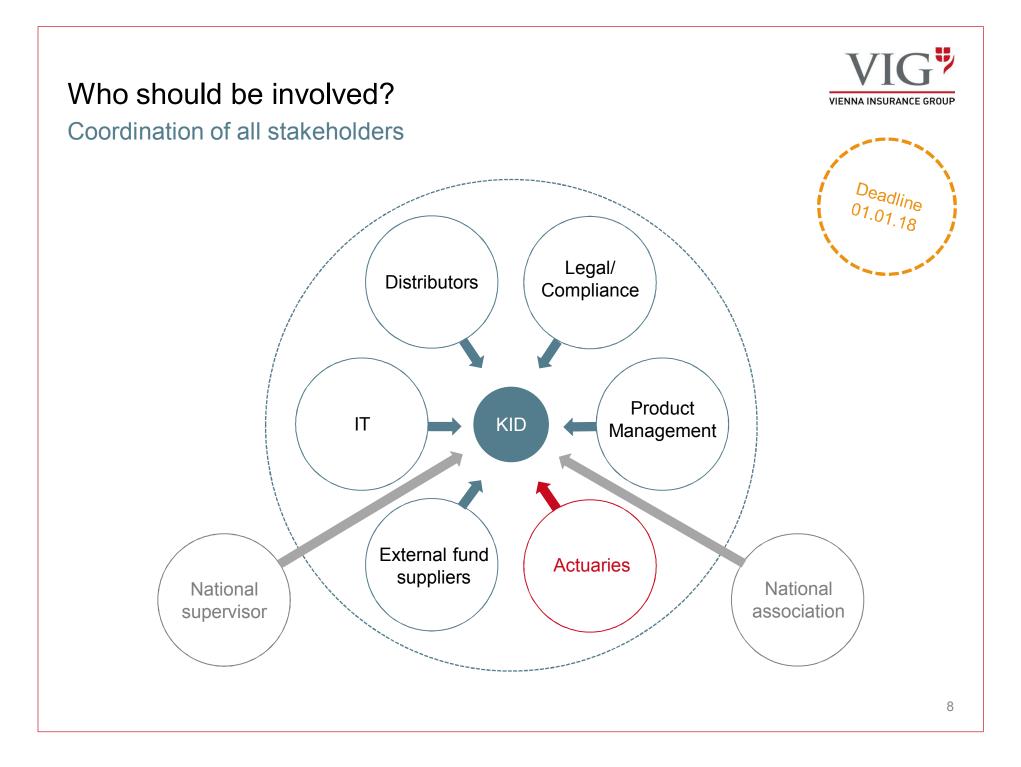
² European Commission Press Release IP/12/736 of 3 July 2012

What do we have to do?

The KID lifecycle



² Art 5 para 2 ³ Art 14 ⁴ Art 13 and 14 ⁵ Art 10 VIENNA INSURANCE GROUP



Drawing up the KID

Restricted design options





Key Information Document

a document provides you with key information about this investment product. It is not relating material: The information is required by law to help you understand the nature, risks, its, potential gains and losses of this product and to help you compare it with other products. et (where applicable) You are about to purchase a product that is not simple and may be ficult to understand

What is this product? Type

Objectives

surance benefits

What are the risks and what could I get in return?
Risk
Indicator
Description of the risk-reward profile
Summary Risk Indicator

SRI template and narratives as set out in Annex III on possible maximum loss: can I lose all invested capital? Do I bear the risk of incurring additional financial commitments or obligations? Is there capital protection assimt market risk?

Performance Scenario templates and narratives as set out in Annex V including where applicable information on conditions for returns to retail investors or buil: in performance caps, and statement that the tax legislation of the retail investor's home Member State may have an inmast on actual pursuet.

Corporate branding or logos

shall not distract the retail investor from the information contained in the document or obscure the text

Font size

using characters of readable size

Language

clear and easy to read - no "actuarial jargon"; official language of the retail investor's Member State

Colours

shall not diminish the comprehensibility of the document if the KID is then photocopied or printed in black and white

Length

maximum of three sides of A4-sized paper when printed

Mandatory template (1/3)

Fixed information elements and wordings

		_	
Ke De	ey Information ocument	-	
marketing mater	provides you with key information about this investment product. It is not rial. The information is required by law to help you understand the nature, risks, gains and losses of this product and to help you compare it with other products.	-	
[Alert (where ap difficult to und	plicable) You are about to purchase a product that is not simple and may be erstand	-1	
manufacturer]C	uct] [Name of PRIIP manufacturer] (where applicable ISIN] (website for PRIIP all felephone number] for more information] [Competent Authority of the PRIIP relation the PRIIP] [date of production of the KID]]-	
Objectives Intended retail Insurance bene		-	
What are th	e risks and what could I get in return?	1	
Risk Indicator	Description of the risk-reward profile Summary Risk Indicator		
	SRU template and narratives as set out in Annex III on possible max- imum loss: can I lose all invested capital? Do I bear the risk of incur- ring additional financial commitments or obligations? Is there capital protection against market risk?	-	

Title

"Key Information Document"

Explanatory statement "This document provides you ..."

PRIIP name

PRIIP ISIN

or any other universal identifier, where available

PRIIP manufacturer

legal name and contact details incl. website

Competent authority

name and Member State of the competent authority of the PRIIP manufacturer

Date

of production and of any subsequent revision

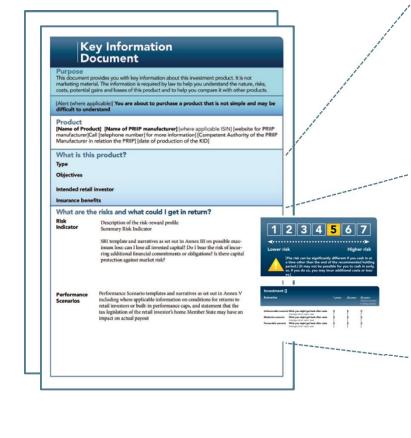
Comprehension alert¹

"You are about to purchase a product that is not simple and may be difficult to understand"



Mandatory template (2/3)

Fixed section order, titles and indicators



What is this product?

- type
- objectives
- retail investor target group, but not target market¹
- insurance benefits if available insurer's USP!
- term

What are the risks and what could I get in return?

- risk and reward profile including a summary risk indicator (SRI) combining market and credit risk
- possible maximum loss of invested capital
- capital guarantees
- four performance scenarios for survival (stress, unfavourable, moderate, favourable) and death for 1, 3 and 5 years

What happens if the PRIIP manufacturer is unable to pay out?

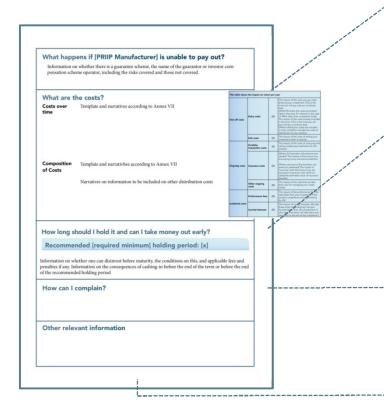
- investor compensation or guarantee schemes
- risks covered

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Mandatory template (3/3)



Fixed section order and titles



What are the costs?

- total costs by summary cost indicator for different holding periods (reduction in yield + absolute amount)
- composition of costs: one-off (entry & exit), recurring, incidental; biometric risk premium ≠ cost

How long should I hold it and can I take money out early?

- cancellation period
- recommended or required minimum holding period
- ability and conditions of disinvestments before maturity
- potential consequences of early cashing in

How can I complain?

detailed directions on how and where to lodge a complaint about the product and/or the manufacturer's/distributor's conduct¹

Other relevant information

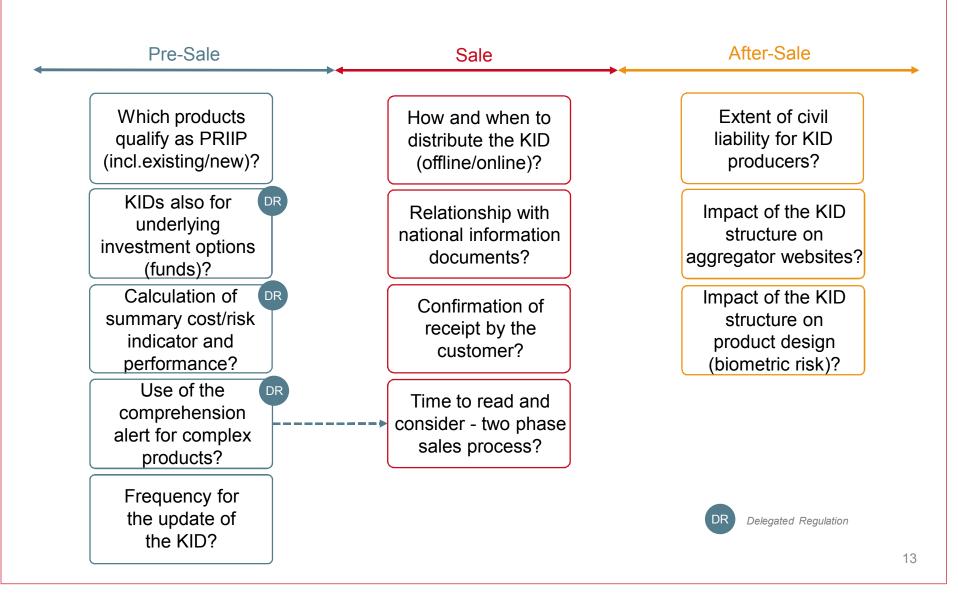
cross-references to any additional information documents (e.g. prospectus, KIID for UCITS², not marketing material)

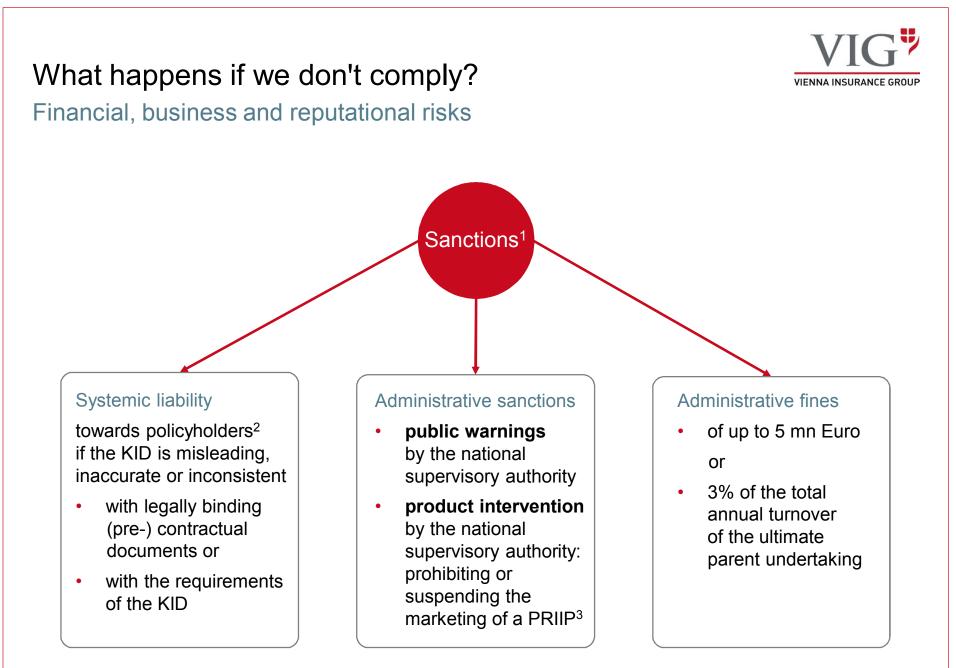
¹ EIOPA Guidelines on complaints-handling by insurance undertakings, EIOPA-BoS-12/069, 14 June 2012 ² Art 32: Management and investment companies selling UCITS will have to comply with the PRIIPS Regulation from 1 January 2020

Critical questions

Only a few are answered by the delegated regulation.







¹ Art 22ff

² Art 12: No liability towards the beneficiary

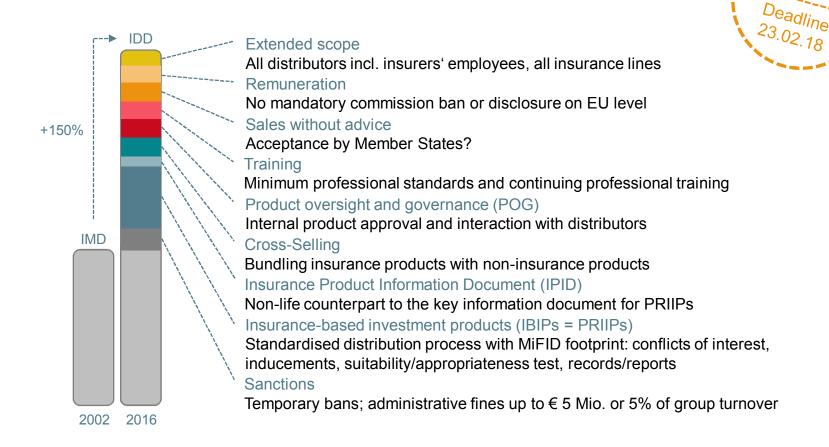
³ Commission Delegated Regulation (EU) 2016/1904 supplementing Regulation (EU) No 1286/2014 with regard to product intervention

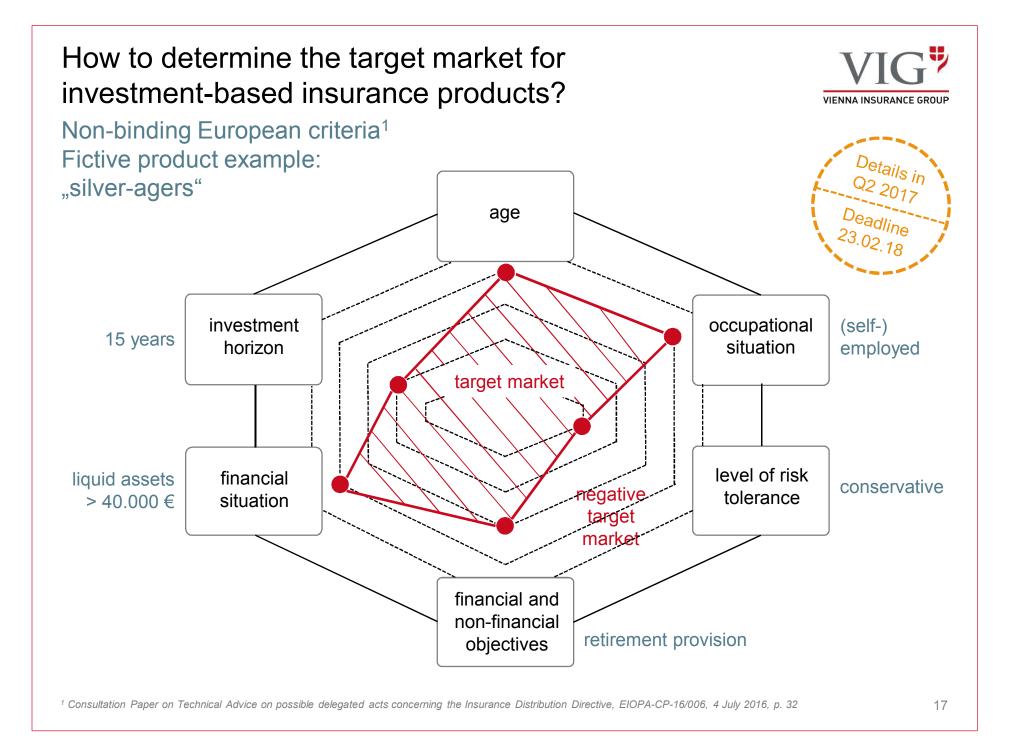


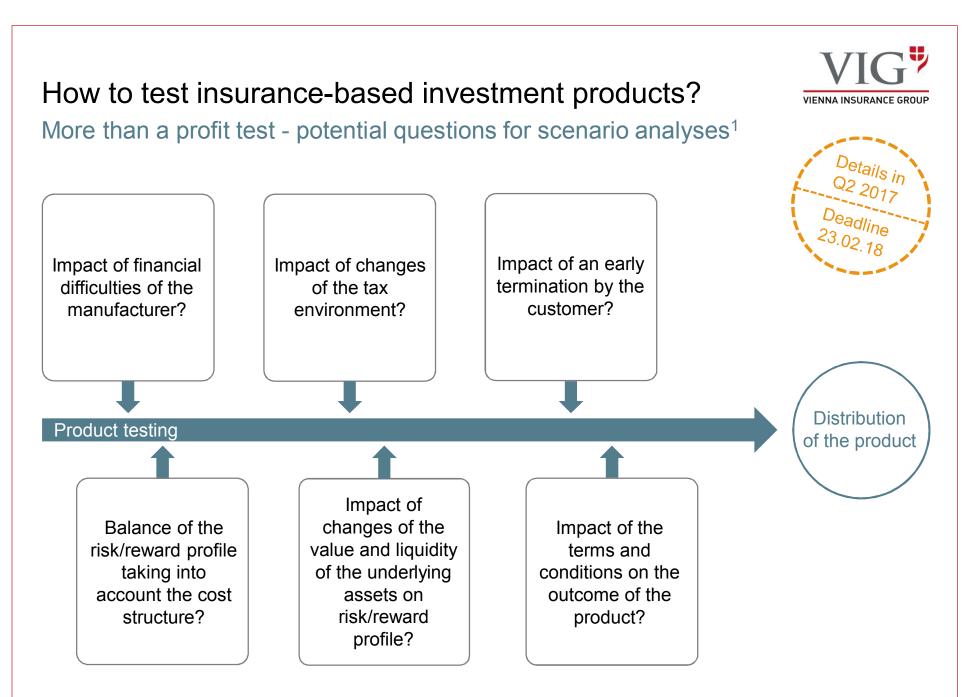


Insurance Distribution Directive (IDD)

Essential building blocks

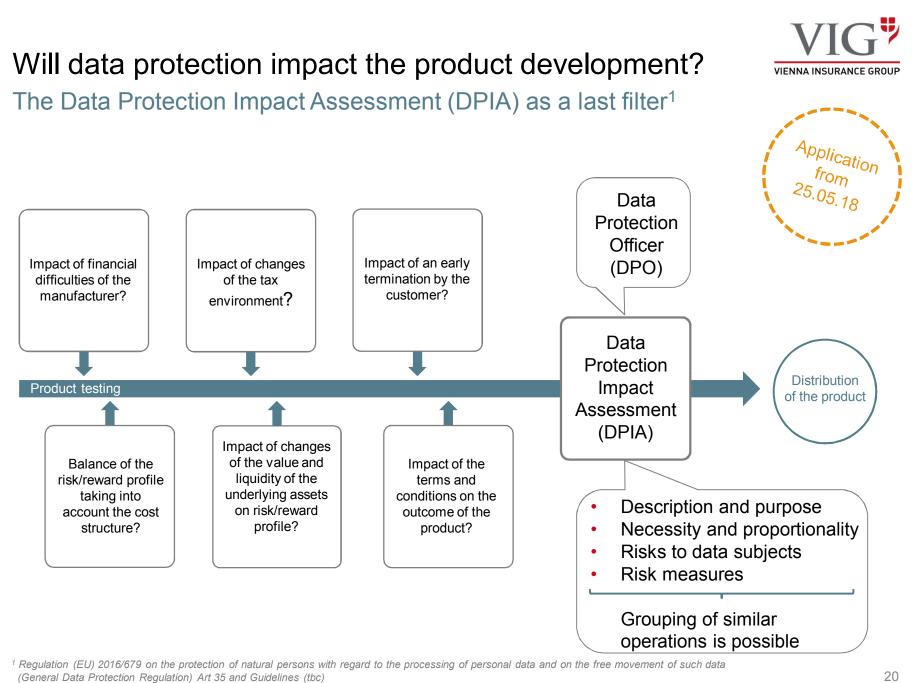


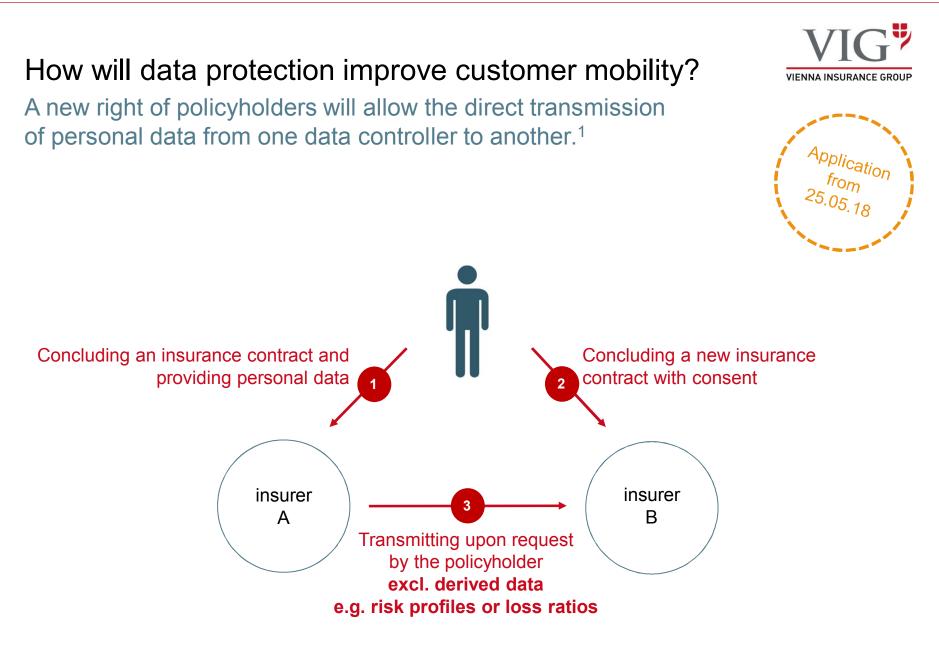




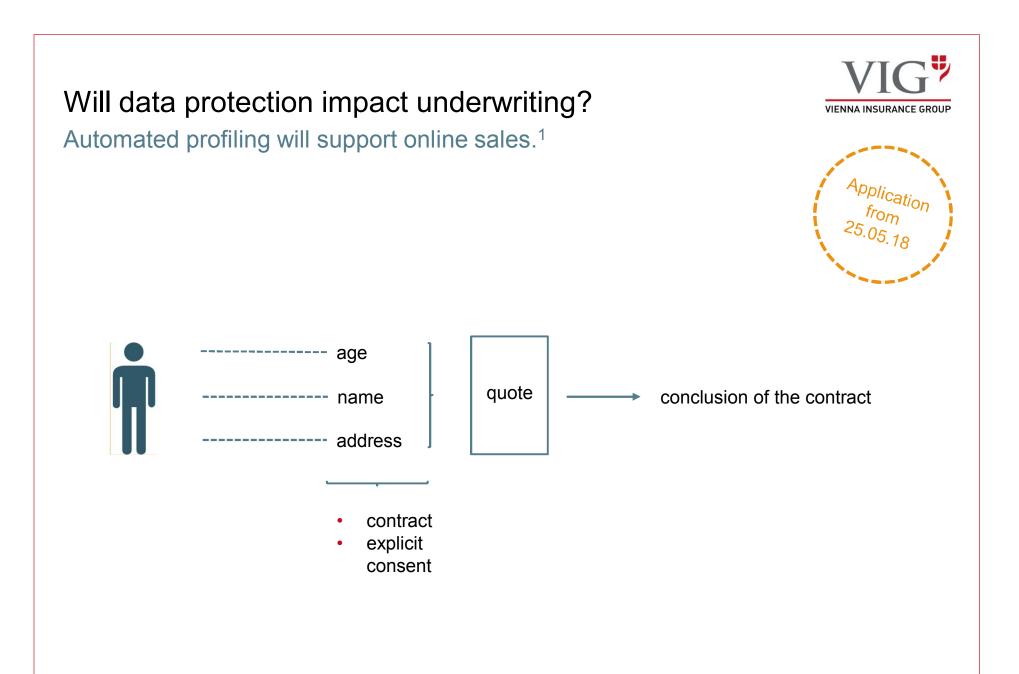








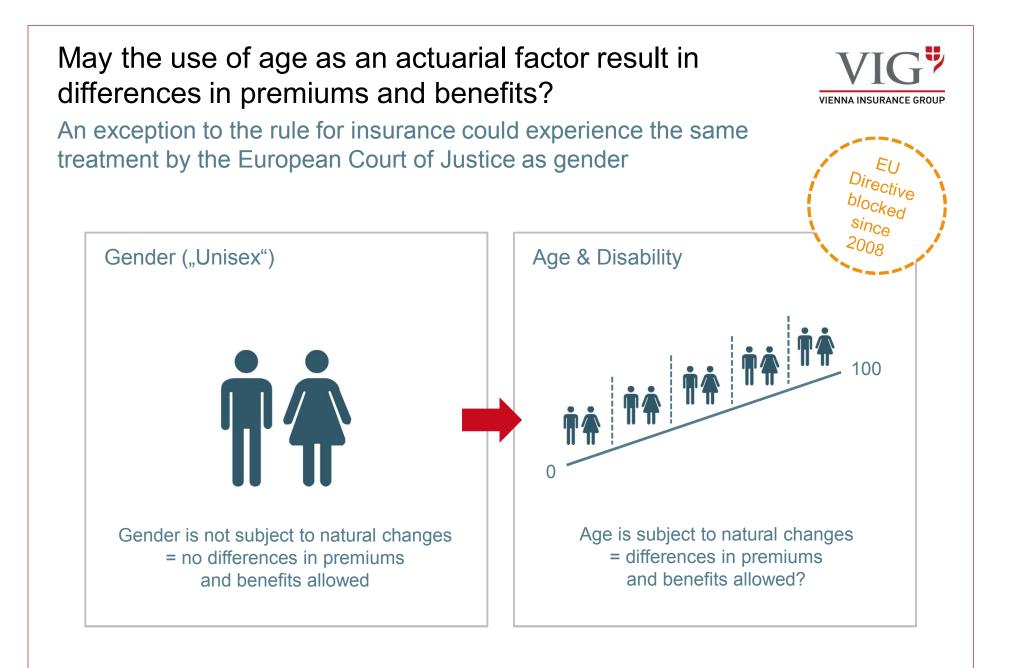
¹ Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation) Art 20 and Guidelines on the right to data portability WP 242 rev.01



¹ Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation) Art 22 and Guidelines (tbc)



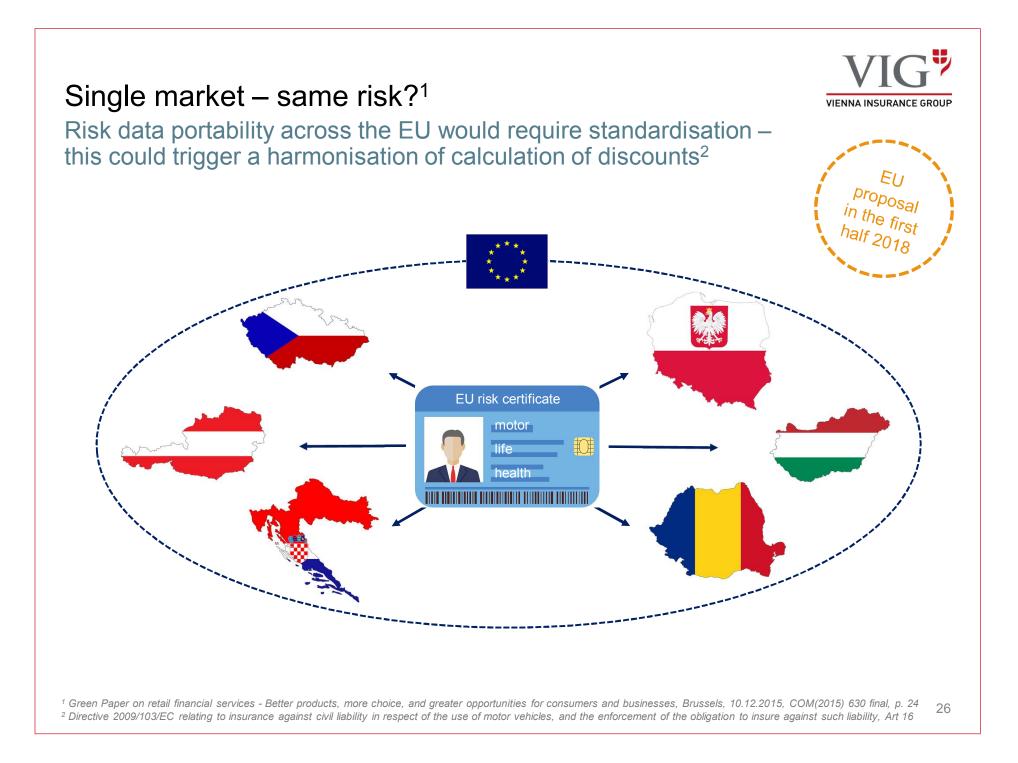




¹ Directive 2004/113/EC implementing the principle of equal treatment between men and women in the access to and supply of goods and services, Art 5 ² Proposal for a Directive on implementing the principle of equal treatment between persons irrespective of religion or belief, disability, age or sexual orientation, COM(2008) 426 final, Art 2









Q & A

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www.vig.com

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